

LIMITED WARRANTY

This limited warranty applies in the United States and Canada to all LCD/LED TV Display products manufactured or distributed under the SILO brand name. Please note that you have to register at our website at www.usanivs.com or our customer service hotline 1(888)783-9880 within 60 Days of purchase, to be covered by this warranty.

Terms of the Warranty

NIVS USA warrants the LCD/LED Display product you have purchased against defects in materials or workmanship under normal usage conditions for one-calendar year. This limited warranty commences on the date of purchase and entitles you to a one-calendar year parts and labor warranty. Proof of purchase in the form of a purchase receipt or copy thereof is required. This warranty is not transferable. This limited warranty does not apply to products purchased from unauthorized resellers.

During the warranty period, NIVS USA will repair or replace a defective unit or part with new or, at NIVS USA option, a refurbished unit or part that are equivalent or new parts in performance. All exchanged units or parts replaced under this warranty will become the property of NIVS USA.

This limited warranty excludes all products that have been damaged or rendered defective as a result of:

- Accident, misuse or abuse
- Operation outside the usage parameters stated in the product's user guide
- By the use of parts not manufactured or sold by NIVS USA
- By modification of the product
- Service by anyone other than an authorized NIVS USA service provider

NIVS USA retains the right to access all warranty claims to determine if damages are covered by the warranty. In case of a claim that is not covered by the warranty. You will be contacted to determine whether such damages should be repaired for a fee.

Obtaining Service

Visit the NIVS website at www.usanivs.com for online technical support.

Or call the NIVS USA Customer Care Center at 1(888)783-9880

To expedite service, have your product model, serial number and date of purchase available prior to contacting NIVS USA.

A NIVS USA Customer care representative will attempt to diagnose the nature of the problem. If the problem you are experiencing cannot be resolved over the telephone, you may be requested to send the product in for service.

Shipping charge for sending the product to NIVS' repair center would be paid for by the customer, and the return shipping will be covered by NIVS USA. This excludes the states of Hawaii, Alaska and Puerto Rico. For these states, the customer would have to pay for shipping both ways.

Limitation of Remedy

NIVS USA is not liable for any damages caused by the product or the failure of the product to perform, including any lost profits, lost savings, incidental damages, or consequential damages. NIVS USA is not liable for any claim made by a third party or made by you for a third party.

This limitation applies whether damages are sought, or a claim made, under this warranty or as a loss claim (including negligence and strict product liability), a contract claim, or any other claim.

This limitation of liability will be effective even if NIVS USA or an authorized representative or NIVS USA has been advised by you of the possibility of any such damages. This limitation of liability, however, will not apply to claims for personal death or injury.

Except as expressly set forth in this warranty, NIVS USA makes no other warranties, expressed or implied, including any implied warranties of merchantability and fitness or a particular purpose. NIVS USA expressly disclaims all warranties not satisfied in this limited warranty. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty.

NIVS USA

Customer Service Hotline: 1(888)783-9880

Mon – Fri 9:00am to 5:00pm (Pacific Time)